

FEBRUARY 2024

Dear Member

We were planning on holding Member Communication Roadshows in quarter 1 so we could tell you more about the Scheme and:

- · The benefits it offers;
- · Why the Scheme is cost-effective;
- · How we continue to offer you value for money, even with the possibility of an NHI Fund; and
- · Importantly, to engage with our members face to face.

After extensive discussions between the Board of Trustees, Mercedes-Benz South Africa senior management and the Trade Union and Staff Committees at the East London Plant, we have agreed that:



MBMed provides many effective member communication and engagement channels;



Our members know that MBMed offers good value for money and that the Scheme operates under very difficult circumstances:



 $Organising \ and \ implementing \ the \ Road shows \ would \ be \ costly \ and \ these \ costs \ would \ be \ difficult \ to \ justify.$ 

## As a result, the Board has decided not to proceed with the Member Communication Roadshows this year.

But, your feedback is very important to us. Please make use of the multiple channels available to share your thoughts, suggestions, questions and concerns. Your feedback plays a critical role in shaping the future of MBMed.

Please reach out to our dedicated member services team using any of the channels below.

Thank you for your continued support!

Warm regards

**Telrita Fritz**CHAIRPERSON

